

# Course Outline

Tel: +44 (0) 1375 856953

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## PRINCE2® Foundation

### Course Description:

The aim of this training is to provide delegates with a fundamental understanding of the PRINCE2® project management method, and help delegates to prepare for the PRINCE2® Foundation examination at the end of this course.

The course follows the standard syllabus issued by the PRINCE2® Examinations Board, which focuses on the PRINCE2® framework and how this might be applied pragmatically to real projects. PRINCE2® has established itself as the premier approach to managing projects. PRINCE2® is generic – capable of being applied to any kind of project – scalable and business-driven. Organisations that have adopted the PRINCE2® have claimed that they have been able to achieve greater customer satisfaction during and at the end of projects, to reduce costs and to realise greater benefit from project deliverables.

### Pre-requisites:

There is no formal requirement for attending this course, although it would be beneficial to the delegates to have some understanding of project management.

Delegates will be given access to a PRINCE2 e-learning portal 10 days prior to the start of the class (subject to booking conditions).

It is important that delegates complete the first two sections as a minimum prior to attending as the content covers items essential to the successful running of the programme. It will also enhance both yours and the class's learning experience.

### Course Content:

- **PRINCE2®**
- **Project organisation**
- **Planning**
- **Project control**

# Course Outline

- Risk management
- Quality
- Change Control and Configuration Management
- Processes

**Course Duration:** **3 Days**

**Price:** £1,095.00

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## Cyber Security Fundamentals

### Course Description:

With cybersecurity threats continuing to rise and the growing shortage of appropriately-equipped security professionals worldwide, ISACA's Cybersecurity Fundamentals Certificate program is the perfect way to quickly train entry-level employees and ensure they have the skills and knowledge they need to be successful. In addition to individual opportunities to purchase and take the exam, enterprise-wide training programs will be coming soon.

### Pre-requisites:

The certificate is particularly relevant for recent college/university graduates, entry level professionals and those looking for a career change to cybersecurity.

The certificate program is also one of the best ways to gain foundational knowledge in cybersecurity and begin to build your skills and knowledge in this crucial area. The program helps you gain the skills and education you need to begin your career, but it is also designed to stay with you every step beyond.

### Course Content:

## Course Outline

- **CYBERSECURITY CONCEPTS**
  - Information assurance (IA) principles used to manage risks related to the use, processing, storage and transmission of information or data.
  - Security management.
  - Risk management processes, including steps and methods for assessing risk.
  - The organization's enterprise information technology (IT) goals and objectives.

- Different operational threat environments (e.g., first generation [script kiddies], second generation [non-nation state sponsored] and third generation [nation state sponsored]).
- Information assurance (IA) principles and organizational requirements that are relevant to confidentiality, integrity, availability, authentication and non-repudiation.
- Common adversary tactics, techniques, and procedures (TTPs) in assigned area of responsibility (e.g., historical country-specific TTPs, emerging capabilities).
- Different classes of attacks (e.g., passive, active, insider, close-in, distribution).
- Relevant laws, policies, procedures and governance requirements.
- Relevant laws, policies, procedures or governance as they relate to work that may impact critical infrastructure.

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- **CYBERSECURITY ARCHITECTURE PRINCIPLES**

- Network design processes, to include understanding of security objectives, operational objectives and tradeoffs.
- Security system design methods, tools and techniques.
- Network access, identity and access management (e.g., public key infrastructure [PKI]).
- Information technology (IT) security principles and methods (e.g., firewalls, demilitarized zones, encryption).
- Current industry methods for evaluating, implementing and disseminating information technology (IT) security assessment, monitoring, detection and remediation tools and procedures, utilizing standards-based concepts and capabilities.
- Network security architecture concepts, including topology, protocols, components and principles (e.g., application of defence in depth).
- Malware analysis concepts and methodology.
- Intrusion detection methodologies and techniques for detecting host-and network- based intrusions via intrusion detection technologies.
- Defence in depth principles and network security architecture.
- Encryption algorithms (e.g., internet Protocol Security [IPSEC], Advanced Encryption Standard [AES], Generic Routing Encapsulation [GRE]).
- Cryptology.
- Encryption methodologies.
- How traffic flows across the network (e.g., Transmission Control Protocol and Internet Protocol [TCP/IP], Open System Interconnection model [OSI]).
- Network protocols (e.g., Transmission Control Protocol and Internet Protocol

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- **SECURITY OF NETWORK, SYSTEM, APPLICATION AND DATA**
- Computer network defence (CND) and vulnerability assessment tools, including open source tools, and their capabilities.
- Basic system administration, network and operating system hardening techniques.
- Risk associated with virtualizations.
- Penetration testing principles, tools and techniques (e.g., metasploit, neosploit).
- Network systems management principles, models, methods (e.g., end-to-end systems performance monitoring) and tools.
- Remote access technology concepts.
- Systems administration concepts.
- Unix command line.
- System and application security threats and vulnerabilities.
- System lifecycle management principles, including software security and usability.
- Local specialized system requirements (e.g., critical infrastructure systems that may not use standard information technology [IT] for safety, performance and reliability).
- System and application security threats and vulnerabilities (e.g., buffer overflow, mobile code, cross-site scripting, Procedural Language/Structured Query Language [PL/SQL] and injections, race conditions, covert channel, replay, return-oriented attacks, malicious code).
- Social dynamics of computer attackers in a global context.
- Secure configuration management techniques.
- Capabilities and applications of network equipment including hubs, routers, switches, bridges, servers, transmission media and related hardware.
- Communication methods, principles and concepts that support the network infrastructure.

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- **SECURITY OF NETWORK, SYSTEM, APPLICATION AND DATA**
- The common networking protocols (e.g., Transmission Control Protocol and Internet Protocol [TCP/IP]) and services (e.g., web, mail, Domain Name System [DNS]) and how they interact to provide network communications.
- Different types of network communication (e.g., Local Area Network [LAN], Wide Area Network [WAN], Metropolitan Area Network [MAN], Wireless Local Area Network [WLAN], Wireless Wide Area Network [WWAN]).
- Virtualization technologies and virtual machine development and maintenance.
- Application vulnerabilities.
- Information assurance (IA) principles and methods that apply to software development.
- Risk threat assessment.

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## • INCIDENT RESPONSE

- Incident categories, incident responses and timelines for responses.
- Disaster recovery and continuity of operations plans.
- Data backup, types of backups (e.g., full, incremental) and recovery concepts and tools.
- Incident response and handling methodologies.
- Security event correlation tools.
- Investigative implications of hardware, operating systems and network technologies.
- Processes for seizing and preserving digital evidence (e.g., chain of custody).
- Types of digital forensics data and how to recognize them.
- Basic concepts and practices of processing digital forensic data.
- Anti-forensics tactics, techniques, and procedures (TTPS).
  - Common forensic tool configuration and support applications (e.g., VMWare, Wireshark).
- Network traffic analysis methods.
- Which system files (e.g., log files, registry files, and configuration files) contain relevant information and where to find those system files.



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- **SECURITY OF EVOLVING TECHNOLOGY**
  - New and emerging information technology (IT) and information security technologies.
  - Emerging security issues, risks, and vulnerabilities.
  - Risk associated with mobile computing.
  - Cloud concepts around data and collaboration.
  - Risk of moving applications and infrastructure to the cloud.
  - Risk associated with outsourcing
  - Supply chain risk management processes and practices

**Course Duration:**

**4 Days**

**Price : £1,795.00**

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# NCTA Cloud Architecture

## Course Description:

This course is designed for system administrators who wish to plan, design, and implement cloud services for their organizations. This includes the ability to understand cloud solution features, capabilities, and components offered by cloud providers at a deep level so as to design cloud and hybrid solutions for application deployment and infrastructure scenarios. Cloud architects must also evaluate, and plan for the appropriate compute, network, database, and security components to build a solution that meets the needs of their organization. In addition, they must secure, monitor, and optimize those solutions.

In this course, you will manage the design and plan the implementation of cloud architectures as needed to function as a Certified Cloud Master.

## Pre-requisites:

To ensure your success in this course you should have experience with basic client and server deployment, configuration, and use. You should also be familiar with evaluating, implementing, accessing, administering cloud services, including Software as a Service (SaaS), Platform as a Service (PaaS), and Infrastructure as a Service (IaaS) solutions. You should also have experience deploying applications to and managing applications in cloud environments. You can obtain this level of skills and knowledge by taking the following Logical Operations courses:

- NCTA Cloud Technologies
- NCTA Cloud Operations

## Course Content:

- **Module 1: Planning a Cloud Solution Architecture**
  - Determine Business Needs for Cloud Computing Solutions
  - Terminology Review
  - Identify Cloud Computing Facility Requirements
  - Determine the Type of Cloud Service Model
  - Determine the Type of Cloud Implementation to Use

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- **Module 2: Selecting Amazon Web Services Building Blocks**
  - Select Availability and Management Building Blocks
  - Select AWS Cross Cloud Service Features
  - Select AWS Platform Building Blocks
- **Module 3: Selecting AWS Infrastructure Components**
  - Select AWS Compute Components
  - Select AWS Networking Components
  - Select AWS Database Services
  - Select AWS Storage and Content Delivery Components
  - Monitor AWS Solutions with Analytics
- **Module 4: Selecting Rackspace Cloud Features and Components**
  - Select Rackspace Cloud Compute and Network Components
  - Select Rackspace Cloud Database Components
  - Select Rackspace Cloud Storage
  - Monitor Rackspace Solutions with Cloud Analytics
- **Module 5: Selecting Microsoft Azure Features and Components**
  - Select Azure Compute and Network Services
  - Select Azure Data Services
  - Select Azure App Services
  - Monitor Azure Solutions with Analytics
  - Select a Cloud Provider to Meet Business Needs
- **Module 6: Managing Hardware Requirements and Constraints**
  - Manage Compute Resources
  - Manage Memory Usage for Cloud Solutions
  - Manage Storage
  - Manage Network Components

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- **Module 7: Selecting Operating Systems for Cloud Solutions**
  - Determine Operating System Requirements
  - Select Operating Systems for Cloud Solutions
- **Module 8: Determining Database Support for Applications**
  - Define Database Types
  - Select a Database for a Cloud Solution
- **Module 9: Selecting Middleware to Meet Application Performance Requirements**
  - Define Middleware Requirements
  - Select an Application Package to Meet Requirements
- **Module 10: Determining Licensing Requirements for Cloud Services**
  - Determining Cloud Licensing Models and Limitations
  - Define Service Level Agreements (SLA)
- **Module 11: Protecting Business Continuity**
  - Protect Data
  - Ensure Business Continuity
  - Plan for Disaster Recovery
  - Implement Effective Data and Business Protection with Cloud Services
- **Module 12: Securing Data with Encryption**
  - Identify Components of Cloud Security
  - Use Encryption to Secure Data
  - Manage Encryption Keys
- **Module 13: Securing Access to Cloud Services**
  - Define Perimeter Security Requirements
  - Define Authentication Requirements
- **Module 14: Securing Data in Transit and at Rest**
  - Secure Data-in-Transit
  - Secure Data-at-Rest
- **Module 15: Monitoring Security**
  - Define Security Event Processes
  - Monitor the Security of Cloud Solutions

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- **Module 16: Managing Volume**
  - Scale Up Cloud Solutions
  - Scale Out Cloud Solutions
  - Bolt On Solutions
  - Update Interfaces in Cloud Solutions
- **Module 17: Managing the Application Experience**
  - Address Technical Issues that Affect Application Experience
  - Address User Experience Issues
  - Manage Cloud Services to Meet Business Demands
- **Module 18: Managing Business Requirements for Cloud Solutions**
  - Identify Business Requirements
  - Manage Total Cost of Ownership (TCO) and Return on Investment (ROI)

**Course Duration:**

**5 Days**

**Price: £1995.00**

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# NCTA Cloud Operations

## Course Description:

This course is designed for system administrators or cloud technologists who wish to further develop their skills for evaluating, deploying, and administering cloud services. This includes evaluating and selecting Platform as a Service (PaaS) solutions and deploying applications to the cloud, as well as maintaining, securing, and optimizing cloud solutions to achieve the best Total Cost of Ownership (TCO) and Return on Investment (ROI).

## Pre-requisites:

To ensure your success in this course, you should have experience with basic network and server administration, as well as a strong understanding of cloud technologies. In addition, you should be familiar with evaluating, selecting, and implementing Software as a Service (SaaS) solutions. You can obtain this level of skills and knowledge by taking the following Logical Operations courses:

- NCTA Cloud Technologies

## Course Content:

- **Module 1: Cloud Operations**
  - Overview of Cloud Computing Solutions
  - Cloud Solution Operational Benefits and Challenges
  - Requirements for Cloud Service Administration
- **Module 2: Planning Cloud Service Implementation**
  - Determine Hardware, Software, and Network Requirements
  - Assess Risks of a Cloud Deployment
  - Coordinate with End-Users and Business Stakeholders
  - Plan Automation and Configuration Management
- **Topic E: Determine Cloud Service Support Resources**

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- **Module 3: Deploying a Cloud Application with Digital Ocean**
  - Determine Cloud Application Implementation Requirements
  - Deploying a Droplet on Digital Ocean
- **Module 4: Deploying a Cloud Application with Heroku**
  - Identify Cloud Application Features of Heroku
  - Deploy a Heroku App
  - Scale and Update Applications on Heroku
  - Secure Heroku Applications with Git Bash
- **Module 5: Deploying Websites with Microsoft Azure**
  - Overview of Microsoft Azure
  - Deploy Websites in Microsoft Azure
  - Manage Data and Storage in Microsoft Azure
- **Module 6: Implementing Azure Cloud Services and Virtual Machines**
  - Implement Azure Cloud Services
  - Implement Azure Virtual Machines
  - Manage Microsoft Azure Cloud Services
- **Module 7: Managing Azure Applications with Visual Studio**
  - Publish Applications to Azure with Visual Studio
  - Migrate .NET Applications to Azure with Visual Studio
- **Module 8: Deploying Applications to Opscode Chef**
  - Overview of Opscode Chef
  - Install the Chef Client
  - Implement Chef Cookbooks
  - Manage Azure Services with Chef
- **Module 9: Managing Server State with Puppet**
  - Determine How Puppet can Streamline Cloud Management
  - Deploy Puppet

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- **Module 10: Implementing Rackspace Cloud Servers**
  - Overview of OpenStack
  - Overview of Rackspace Cloud Services
  - Deploy a Rackspace Cloud Server
  - Manage Rackspace Cloud Servers with Chef
- **Topic E: Manage Quality of Service (QoS)**
- **Module 11: Importing and Exporting Data from Cloud Services**
  - Determine Requirements for Cloud Data Import and Export
  - Import Data to and Export Data from a Cloud Network
- **Module 12: Managing Security and Compliance in Cloud Solutions**
- **Module 13: Planning and Executing a Phased Cloud Migration**
  - Secure Cloud Solutions
  - Manage Compliance for Cloud Solutions
  - Plan a Phased Migration
  - Execute Phase 1: Cloud Assessment
  - Execute Phase 2: Deploy a Proof of Concept on Amazon Web Services
  - Execute Phase 3: Data Migration
  - Execute Phase 4: Application Migration
  - Execute Phase 5: Implement Cloud Features
  - Execute Phase 6: Optimize Cloud Implementation

**Course Duration:**

**5 Days**

**Price: £1,995.00**

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# NCTA Cloud Technologies

## Course Description:

This course is designed for system administrators or prospective system administrators who have one year of experience working with Windows Server or other server platforms and who want to develop their evaluation, selection, and implementation skills for cloud services, including Software as a Service (SaaS) solutions, Platform as a Service (PaaS) solutions, and Infrastructure as a Service (IaaS) solutions that target businesses of all sizes.

## Pre-requisites:

To ensure your success in this course, you should have experience with basic client and server deployment, configuration, and use. This includes configuring network connectivity, configuring server and client communications, installing Windows or Linux servers, using administrative tools, configuring system properties, and configuring networking settings. You can obtain this level of skills and knowledge by taking the following course:

- CompTIA® Network +® (Exam N10-006)

In addition, experience in the administration of specific operating system technologies may be helpful, including any or all of the following Logical Operations courses:

- CompTIA® Linux+™ Powered by LPI (Exams LX0-103 and LX0-104)
- Microsoft® Windows Server® 2012 R2: Installation and Configuration (Exam 70-410)
- Microsoft® Windows Server® 2012 R2: Administration (Exam 70-411)

## Course Content:

- **Module 1: Identifying Business Benefits of Cloud Computing**
- Cloud Computing Models for Business Needs
- Analyze Business Trends in Cloud Computing
- Evaluate Cloud Service Models
- Evaluate Cloud Implementations
- Identify Emerging Trends in Cloud

## Course Outline

- **Module 2: Selecting End-User Cloud Technologies**
- **Module 3: Supporting the Business Case for Cloud Computing**
- **Module 4: Applying Cloud Computing Models**
- **Module 5: Integrating Cloud Services**
- **Module 6: Selecting and Implementing Free Software as a Service (SaaS) Solutions**
- **Module 7: Selecting and Implementing a Paid SaaS Solution**
- **Module 8: Selecting SaaS Solutions for Small Businesses**

- **Module 9: Selecting SaaS Solutions for Medium-sized to Enterprise Businesses**
  - Select Native Applications
  - Select Web Applications
  - Business Benefits and Concerns
  - Provider Benefits and Challenges
  - Evaluate Cloud Deployment Options
  - Applying Cloud Models at the Provider
  - Implement Cloud Models at the Customer
  - Address Challenges in Cloud Implementations
  - Plan Domain Name Integration with Cloud Services
  - Implement Cloud Service Access
  - Select SaaS for Personal Use
  - Implement a Free SaaS Solution
  - Identify Corporate SaaS Requirements
  - Select a Paid SaaS Solution
  - Implement a Paid SaaS Solution
  - Select SaaS Accounting Solutions
  - Select SaaS Storage Solutions
  - Select SaaS Project Management Solutions
  - Select Other Small Business SaaS Solutions
  - Select SaaS CRM Solutions
  - Select SaaS Marketing Solutions
  - Select SaaS Enterprise Resource Planning Solutions

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- **Module 10: Integrating SaaS Solutions**
  - Determine Business Needs for SaaS Integration
  - Integrate SaaS Solutions
- **Module 11: Selecting Platform as a Service (PaaS) Solutions**
  - Classify PaaS Solution Benefits
  - Select PaaS Solutions for Small Business
  - Select PaaS Solutions for Medium and Enterprise Businesses
- **Module 12: Selecting Infrastructure as a Service (IaaS) Solutions**
  - Compare IaaS to Traditional Infrastructure Solutions
  - Compare IaaS Providers
  - Select an IaaS Solution

**Course Duration:**

**3 Days**

**Price: £1,495.00**

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# PRINCE2® For Practitioners..

## Course Description:

**Price: £1,795.00**

The aim of this training event is to provide delegates with an in-depth knowledge and practical understanding of the PRINCE2® project management method. This training will help prepare delegates for the PRINCE2® Foundation and Practitioner examinations. The course follows the standard syllabus issued by APM Group who manage PRINCE2® on behalf of the UK Government. This focuses on the PRINCE2® framework and how this is be applied intelligently to real projects.

PRINCE2® has established itself as global standard for managing projects and is generic, tailorable and uniquely business-driven.

Organisations that have adopted the PRINCE2® claim that they have been able to deliver projects and their products more successful with enhanced control and greater customer satisfaction. This focuses on the PRINCE2® framework and how this is be applied intelligently to real projects.

## Pre-requisites:

There is no formal requirement for attending this course, although it would be beneficial to the delegates to have some understanding of project management.

Delegates will be given access to a PRINCE2® e-learning portal 10 days prior to the start of the class (subject to booking conditions).

It is important that delegates complete the first two sections as a minimum prior to attending as the content covers items essential to the successful running of the programme. It will also enhance both yours and the class's learning experience.

## Course Content:

- **Background & Objectives**
- Benefits
- Scope
- Structure

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- **Project organisation**
  - Organisational structure
  - Roles and responsibilities
  - The project board
  - The project manager
  - Team management.
  - Project assurance
  - Project support
  - Supplier relationships
  - Planning
  - Purpose and importance
  - Components & types of plan
  - Planning techniques
  - Product based planning
  - The steps in planning.
  - Work package authorisation
  - Stage assessments
  - Establish project & stage tolerance
  - Checkpoints & highlight reports
  - Handling exception situations
  - Project issues
  - Project reporting
- **Project control**
  - Categories of risk
  - Risk analysis and management
  - The risk log
- **Risk management**
  - Ensuring quality
- **Quality**
  - Quality planning
  - Product descriptions
  - Quality control and quality review

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- **Change Control and Configuration Management**
  - Change control steps
  - Authority levels
  - Analysing the impact
  - Configuration management Processes
    - Starting up and Initiating a project
  - Directing a project
  - Managing stage boundaries
  - Controlling a stage
  - Managing product delivery
  - Closing a project
  - Planning
  
- **PRINCE2® in practice**
  - Tailoring PRINCE2® for different business environments
  - Scaling PRINCE2® for use with projects of different type and/or size
  - Implementing PRINCE2®
  - Project documentation and filing

**5 Days**

**Course Duration:**